HP 414A/X Color Series – Turn off Automatic Printer Firmware Update

Do not update your printer firmware to latest version because this will cause your printer to not work with aftermarket toners.

Please see instructions below how to stop printer from checking for automatically firmware updates.

On home page select the gear icon (top row). Press gear again.



Scroll down to and select 'Update the Printer'.

| Printer Maintenance | |
|---------------------|----------|
| Less raper curt | |
| Troubleshooting | > |
| | |
| Update the Printer | > |
| | 1 |
| Restore | , |

Select 'Manage Updates'.

| Update the Printer | |
|------------------------|-------|
| Check Now | |
| Printer Update Options | Off > |
| Manage Updates | > |
| | |

Select 'Allow Updates'.

| Manage Updates | |
|------------------|-------|
| Allow Updates | Yes > |
| Allow Downgrades | Yes > |
| | |
| | |

Select 'No'.



Select 'Confirm'.

| Allow Updates | | | | |
|---------------|--|---------|--|--|
| (| No printer updates will be performed on this printer. Touch "Confirm" to continue. | | | |
| | NOTICE: Some printer features might not work properly if critical updates are not installed. | | | |
| | Cancel | Confirm | | |
| | | | | |

Check that Allow Updates is set to 'No'. With this setting then firmware will not be updated.

| Manage Updates | |
|------------------|-------|
| Allow Updates | No > |
| Allow Downgrades | Yes > |
| | |
| | |

End.