

Inkjet Cartridge Performance Guarantee

Purchase With Confidence

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This product is warranted to be free from defects in materials and workmanship for a period of 1 year from date of purchase when stored, installed and used under normal conditions. If you experience a problem, please contact our Cartridge Support number first. If it is determined that the product has failed during the warranty period, begin by contacting the business from which you purchased the product to request a refund or replacement in accordance with their return policy. If your request is denied, use the contact information below to provide: 1) your proof of purchase, 2) your cartridge code(s) (white label with numbers), and 3) a brief explanation of why your refund or replacement request was denied by the business from which you purchased the product. If your request is approved we will replace your product. This product is warranted not to damage the print head or a printing mechanism or component when stored, installed, and used in accordance with the recommended procedures of the product manufacturer or the equipment manufacturer's recommended procedures. In the event of any damage to a printing mechanism or component caused solely and directly by the use of this product, the manufacturer will pay the reasonable cost of service and repair, provided the buyer: (1) Notifies us of such damage in writing within thirty days, and (2) delivers a written service report, signed by authorized technical service personnel, identifying the supply product as the sole and direct cause of such damage, along with print samples and damaged or replaced parts. The manufacturer of this product accepts no responsibility for damage to the equipment printing components due to lack of routine and proper service, maintenance or cleaning of the equipment, including the replacement of equipment components at the end of their rated lives, as recommended by the equipment manufacturer.

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