

# TRAINING & HELP DESK SERVICES



Clover's TechLink services provide partners with a wide-range of product support services and training options to help them grow their business and stay ahead of the competition. Whether you need certified technical training for your support staff or your own branded custom Help Desk solution, our TechLink suite of services has you covered.

## PRINTER REPAIR & CUSTOMER SUPPORT TRAINING

To help train your technicians and staff for printer repair, we offer both classroom style training as well as online classes, so you can choose the best option to meet the needs of your staff.

We also offer phone-based help desk triage training to help your customer support team learn to diagnose common printer and copier issues, provide on-phone diagnosis and repair advice for common issues such as paper jams, and gather information to make a dispatch technician's call more efficient if one is necessary.

## CUSTOMER HELP DESK SERVICES

Our Custom Help Desk service helps businesses eliminate the cost and time of training a skilled support staff by offering Help Desk services that are customized to function as an extension of your company. Our Custom Help Desk will provide your customers with phone support by highly trained and experienced technicians.

## FOR ADDITIONAL INFORMATION

Contact your account manager or visit us at [cloverimaging.com](https://cloverimaging.com)

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