

OUR SUPPORT TECHNICIANS

BECOME A TEAM MEMBER OF YOUR COMPANY



One of the challenges many businesses face is creating a staff of skilled and well-trained technicians who can provide support for their customers. Not only can training be time - consuming but turnovers can cause it to become costly as well. To help our customers provide the best in customer tech support to their customers, we have created TechLink Custom Help Desk solutions to provide the support your customers need without the time and expense of employing your own support team.

CUSTOM HELP DESK BENEFITS

Saves you the time and money it takes to put together a strong support team

Offers you a tailored support desk to blend with your organization and function as part of your company's team

Allows your customers to feel as though they were interacting directly with your company

Provides you the services of highly trained, skilled, and knowledgeable staff who have the experience in both customer service and technical support

The benefit of US-based support personnel whose full-time job is technical support

Tracking for customer satisfaction via surveys when tickets are closed

What is unique about our Custom Help Desk is your customers will not be handled as if they were contacting a third-party support line but will instead be treated as if they were contacting your company directly. Each of our skilled and knowledgeable support technicians will identify as part of your organization and service your customers' needs from call to completion.

FOR ADDITIONAL INFORMATION

Contact your account manager or visit us at cloverimaging.com

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