

# PRINTER REPAIR & CUSTOMER SERVICE TRAINING

Our certified instructors offer HP certified training, Lexmark printer repair, and HP printer repair training to help your technicians stay prepared for anything.



With our TechLink repair and support training services, we offer our partners both classroom printer repair training, as well as online printer repair training to provide them with the tools they need in either a hands-on or virtual environment.

## WE ALSO PROVIDE TRAINING FOR YOUR PHONE SUPPORT STAFF

At Clover, we understand that the importance of technical support and services does not only extend to field dispatch but to phone support services as well. Through our Techlink help desk triage training services, we can provide your phone support staff with the knowledge, skills, and tools to diagnose and remedy many of the common copier and printer problems that don't require dispatch services such as paper jams or toner problems.

## TRAINING SERVICES BENEFITS

- Provides your customer support and field technician staff with the skills they will need to diagnose and repair
- Saves you the time and money from unnecessary dispatch calls for simple fixes such as paper jams and toner replacement
- Promotes positive interaction between your customers and support staff
- Provides your staff with the knowledge and skills to provide 100% customer satisfaction

## FOR ADDITIONAL INFORMATION

Contact your account manager or visit us at [cloverimaging.com](http://cloverimaging.com)

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